

**F. No. J-24/10/2022-CPU [26992]**  
Government of India  
Ministry of Consumer Affairs, Food & Public Distribution  
Department of Consumer Affairs

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Krishi Bhavan, New Delhi-110001  
Dated 7th March, 2022

**OFFICE MEMORANDUM**

**SUBJECT: Uploading of Eol for models to enhance consumer complaint redressal mechanism on the Department's website- reg.**

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The undersigned is directed to refer to this Division's O.M. of even no. dated 10.02.2022 on the captioned subject. In this regard, it has been decided that the last date for submission of Eol be extended to 11.03.2022. NIC is requested to upload a copy of corrigendum (copy enclosed) on this Department's website for knowledge of interested stakeholders and eligible firms.

**Enclosure: As above.**



(P. K. Tyagi)  
Under Secretary to Government of India  
Tel. No. 23070481

To  
Technical Director (NIC), Department of Consumer Affairs.

Government of India  
Ministry of Consumer Affairs, Food & Public Distribution  
Department of Consumer Affairs

Krishi Bhavan, New Delhi-110001  
dated 7th March, 2022

**CORRIGENDUM**

**SUBJECT: Expressions of Interest (EOI) is invited from the Eligible and Experienced IT & ITES Companies for an Improved & enhanced version of Consumer Complaint Redressal Mechanism backed with quality people, robust processes and latest digital technology.**

With reference to our **F. No. J-24/10/2022-CPU dated 10.02.2022** placed on website on the captioned subject, it is hereby informed that the last date for submission of Eoi is extended to 11.03.2022.

2. This issues with the approval of competent authority.