

**Various measures have been taken for ensuring “Minimum Government Maximum Governance”. The important initiatives are as below:**

- With a view to modernize the legislation on consumer protection, more than 33 year old Consumer Protection Act, 1986 has been replaced.
- CCPA has been established to regulate misleading advertisements and unfair trade practices affecting consumers as a class.
- An Online Case Monitoring System (OCMS) has been developed and implemented after 2014 onwards in the Consumer Commissions for computerization of their functioning.
- E-filing has been launched in the National Consumer Disputes Redressal Commission and 17 states covering 469 locations.
- To monitor the prices of Essential Commodities, Price Monitoring Centers have been established across the country. Presently, 135 centers are reporting.
- A dedicated web portal, <https://fcainfoweb.nic.in> has been developed for reporting of daily prices by the price reporting centers and to improve the quality of price data, the department launched on 01.01.2021 a Mobile App. (PMS App) for reporting daily prices by the price reporting centers.
- For improving ease of doing business and to reduce the hardship of traders, it was decided to allow third-party agencies, which are NABL/ ISO:IEC 17025:2017 accredited Laboratories, under the Legal Metrology (Government Approved Test Centre) Rules, 2013 to verify and stamp the weights and measures, in addition to State Legal Metrology Departments.
- For reducing the compliance burden, facilitating business and for ease of doing business, all the four services/ certificates to be issued under the Legal Metrology Act, 2009 by this Department to the industries are made online.

- Essential Commodities Act of 1955 was amended on 22.09.2019 by Essential Commodities (Amendment) Act 2020. The Amendment not only takes exporters, processors and other value chain participants out of the ambit of the stock limits under the EC Act but also puts in place a well-defined mechanism for imposition of these limits.
- The standards development activities have migrated to a digital platform where the standards development work is carried out online
- BIS has introduced a Scheme "One Nation One Standard" for recognition of Standards Developing Organizations (SDOs).
- Various activities of BIS Product Certification scheme have been made digital through e-BIS, i.e. manakonline.
- BIS has developed a Consignee Portal through which licensees under FMCS can submit details of their ISI marked consignments coming into India through various Indian Ports.
- For the licences where there is no surveillance feedback from MeitY, renewal is done automatically by online system on receipt of payment by BIS.
- BIS has developed a comprehensive IT solution, Laboratory information Management System (LIMS) for the working of BIS own laboratories and Laboratories recognized and empanelled by BIS.
- An online system for registration of jewelers has been deployed which enables the jewelers to submit the application for registration, upload the requisite documents and deposit the necessary fees online and the registration is instantly granted to the jewelers.
- This online system enables applicants to submit applications to start a new center or renew the existing license online. Entire process of recognition, which involves audit of

the Centers, submission of audit report, and grant of recognition or renewal, has been automated.

- BIS Care App' has been put in place which enables users to check details of licensees for products & hallmark and also lodge complaints on quality and misuse.
- In the BIS Act, 2016, the provisions concerning compounding of offences have been included to obviate from lengthy and costly litigations. Moreover, the provision for Appeals has also been amended to two appeals, first within the Bureau with Director General and second with the Department of Consumer Affairs, Government of India. Furthermore, systems and services have also been included under the ambit of the BIS Act, 2016 in addition to goods, articles and processes.

All these initiatives have been publicized widely so that the public may be benefitted from these initiatives.